

◆◇Introduction of the speaker on【Open Summit 2025】-【GIS FORUM TOKYO 134】
【CRM Executive Forum Tokyo 2025-2】◇◆

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Mr. Ken Komazawa

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NTT DOCOMO BUSINESS SOLUTIONS, Inc.

【TOGAF® 9 Certified】



Profile

Ken Komazawa started his career at NTT Corporation in 1997. He was transferred to NTT Comware, leading system integration company of the NTT Group, where he served as a security engineer. Ken led major development, construction, and consultant of the security systems for NTT subsidiaries. In 2014, he transferred to NTT and served as a Vice President of IT Strategy Office at NTT Headquarter.

Ken has been leading the IT governance for the NTT Group since 2010, from formulating NTT Group's IT strategic planning to application portfolio management, carrying out systematic integration and IT cost optimization.

After transferring to NTT in 2014, he contributed to the visualization of NTT Group's business information, including both domestic and overseas subsidiaries.

Since 2018, Ken is responsible for driving internal digital transformation, one of the pillars included in NTT's medium-term strategy. He leads the enterprise architecture and data governance platform to standardize back-office operations where he succeeded in executing one of the world's largest big bang ERP implementations.

From 2024, Ken is promoting the Platform Services at NTT docomo solutions.

Awards and honors

- Data Management Grand Prize (JDMC), 2018
- IT Encouragement Award (Transformation) (Japan Institute of Information Technology), 2021
- TOGAF® Contribution to popularization (The Open Group), 2023
- IT Excellence Award (Management) (Japan Institute of Information Technology), 2023
- PM Award (Award of Excellence) (PMI Japan Branch), 2023
- Well-Being Award (PMI Japan Branch), 2023
- Running On ODA (tmforum), 2024